

Press release

Increasing use of agile methods and integration of User Experience (UX) for MES and IIoT solutions

iTAC increasingly integrates customers into the MES development processes

Montabaur, 25 June 2020 – iTAC Software AG (www.itacsoftware.com) will be increasingly relying on the use of agile methods in the future in order to involve customers even more in the development processes and increase user experience (UX). As part of this, there will be several changes within the company of the specialist for MES (Manufacturing Execution System) solutions. As an example, iTAC has created customer access to the development system, which means that new or revised modules such as iTAC's new QM module in the workbench are already available to selected customers prior to official release. In addition, a forum will be established for customers to exchange information and feedback on the product and new developments.

iTAC offers MES and IIoT solutions for transparent, automated manufacturing processes. The iTAC.MES.Suite includes various services for the networking, automation and analysis of production processes and is constantly being further developed. Most recently, the company revised its iTAC.MES.Suite manufacturing execution system in the area of quality management. The new QM module includes optimized analysis and reporting functions for all product-relevant quality data.

iTAC Software AG
Aubachstr. 24
56410 Montabaur, Germany

Tel.: +49 2602-10 65-0
Fax: +49 2602-10 65-30
kontakt@itacsoftware.com
www.itacsoftware.com

Optimizing development processes according to user needs

The new QM functionalities have in fact already been created with the participation of customers in the development process. Within different workshops the requirements of the users were gathered and evaluated. iTAC is also actively involving its customers in the design of future special MES and IIoT functions.

"The aim of the increased use of agile methods and the integration of user experience is to promote the development of tailor-made, requirement-oriented applications through user-centric design and to raise customer satisfaction to a very high level in the long term," explains Peter Bollinger, CEO of iTAC Software AG.

Faster and better implementation of customer requirements

In the course of this, there have been various changes within iTAC. In order to enable customers to participate in the process, iTAC has created a customer access to the development system. The customer can quickly and directly influence the desired development of the functionalities required by him based on his specific needs.

In addition, iTAC made the new QM module available in the workbench for selected customers prior to official release. In this context, a forum for exchange and feedback is also being established for these customers. "The forum is currently still in a test phase with selected customers, but is to be made accessible to all users in the course of the year. We hope that the influence of the expertise provided by these specialists will enable us to develop even more customer-specific and user-oriented MES and IIoT solutions", explains Peter Bollinger.

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About iTAC

iTAC Software AG, a stand-alone company of mechanical and plant engineering group Dürr, offers Internet-enabled information and communication technologies for the manufacturing industry. Founded in 1998, the company is now a leading MES manufacturer. The iTAC.MES.Suite is a manufacturing execution system used worldwide by companies in various sectors, including the automotive, electronics/EMS, telecommunications, medical technology, metals and energy industries. Further systems and solutions for implementing IIoT and Industry 4.0 requirements complete the portfolio. iTAC Software AG is headquartered in Montabaur, Germany with offices in the USA, China and Japan, and has a worldwide partner network for sales and service. iTAC's philosophy is to connect people, data and systems.

The Dürr Group is one of the world's leading mechanical and plant engineering companies with outstanding expertise in the fields of automation and digitalisation/Industry 4.0. Dürr products, systems and services facilitate highly efficient manufacturing processes in various industries. Dürr supplies many industries, including the automotive, mechanical engineering, chemical, pharmaceutical and wood processing sectors. The company has 92 locations in 32 countries and 16,500 employees worldwide.

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www.itacsoftware.com

Contact

iTAC Software AG

Michael Fischer

Product Marketing

Tel.: +49 2602 1065 217

Fax: +49 2602 1065 30

Email: michael.fischer@itacsoftware.com

www.itacsoftware.com

PR agency:

punctum pr-agentur GmbH

Ms Ulrike Peter

Managing Director

Tel.: +49 211 971 7977 0

Email: pr@punctum-pr.de

www.punctum-pr.de

iTAC Software AG
Aubachstr. 24
56410 Montabaur, Germany

Tel.: +49 2602-10 65-0
Fax: +49 2602-10 65-30
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